# From New Recruit to Qualified Careers Adviser

When Boris joined edt as a Trainee Careers Adviser, one of the key requirements was to complete the Level 4 Diploma in Career Information, Advice and Guidance. Although excited by the opportunity to return to learning after many years, Boris also felt daunted by the prospect. However, the support he received from his assessor and the wider team quickly put him at ease.

“The assessor team put me at ease instantly through their kind and professional approach.”

##### Structured Support Every Step of the Way

Throughout the course, Boris received comprehensive support that made a real difference to his learning journey. Each module was accompanied by a dedicated workshop, designed to provide the theoretical foundation for the subject area.

Boris's assessor, Mandy, played a central role in his progress. She was his direct point of contact and provided regular feedback on his draft submissions. Her responsiveness and tailored explanations ensured Boris felt supported and understood.

“Mandy was always available to answer my queries and was prompt in providing feedback. This was invaluable -it helped me understand the topics in more detail.”

##### Gaining Confidence and Knowledge

The impact of the course on Boris was both positive and empowering. Not only did it help him build the knowledge required to support others in their career journeys, but it also gave him the confidence to engage in professional discussions and contribute meaningfully to his team.

Some of the most rewarding elements of the course for Boris involved independent research and practical application. He particularly enjoyed exploring new theories, legislation, and completing case studies. His favourite modules included:

* Unit 10 – Supporting specific client groups to overcome barriers to learning, training, and work
* Unit 2 – Reflecting on practice and continuous professional development
* Unit 5 – Career theory

##### Encouraging Others to Take the Leap

Now a qualified adviser, Boris continues to advocate for the programme. He regularly shares positive feedback with new team members who are considering or starting the qualification.

“I would encourage anybody to take it. When we have new starters in the team, I always share how great the support is when doing the Level 4.”